

It is the guest's responsibility to comply with the internal rules of the Abna company and condominiums in which it is located hosted

. The use of any sound equipment whose volume passes through the unit is prohibited, as well as the use of it in the pool or common areas.

. Parties and / or unauthorized meetings are not allowed within the departments or common areas.

. It is the total responsibility of the guest, to protect their valuables inside the safe and secure the entire condominium before leaving. The company Abna, will not be responsible for objects or money missing during the stay or forgotten at check out.

. It is not allowed to move the furniture or remove them from the condominium.

. It is not allowed to use the balconies to hang any clothes or towels.

. Smoking is prohibited inside the apartments, pool area or inside it. A fine will be charged in case of finding any of the guests smoking, ashes, cigarette butts or cigarette smell inside the apartment.

. Guests will be responsible for paying for any damage they have caused in the common areas of the condominium and / or its equipment. The administrator must be paid completely independently of the guarantee deposit with Abna.

. It is not allowed to have pets of any kind in the units, without exception.

. If the guest does not respect the maximum capacity of each condominium, their rent will be terminated, without the right to any refund. Guest access will not be allowed, once the maximum capacity has been reached.

. Abna can evict guests in case of repeat offenses such as: altering public order, nudism, consumption of drugs, carrying weapons, violent behavior, expression of racism, political propaganda and / or religion, or when the condominium anticipates a reasonable problem with regard to guests.

. The inventory with the detailed equipment of this condominium is in the welcome folder, and can be consulted at any time. Report any anomaly immediately. It is the guest's responsibility to read it and make good use of what is listed there. The guest accepts to have received the apartment according to the inventory.

. Sheets, towels, curtains, mattresses and upholstery in general that are broken, burned, lost or stained with substances that are difficult to remove) will be charged to the guest at an inventory price that is signed in accordance or at the discretion of the Abna company.

- Upon delivery of the apartment, we will provide you with a set of keys, which are in the form of an electronic card, take care of them, please do not lose them, for your safety and comfort we leave a safety box so you can leave the key without losing it.

. Without exception, the guest must leave a security deposit before the apartment keys are handed over.

This can be paid in cash and will be returned to the guest at the time of check out. As long as the condominium and its equipment are in the same conditions as at the time of check in. If there is any damage, it will be discounted with the prices of the inventory that the guest signs in accordance.

- We reserve the right of admission.
- To provide a better service, schedule the delivery of the department with our team through our WhatsApp Concierge.
- Check out is at 12 P.M. If you need to leave a little later check with our team the availability 24 hours before, if you have no other guests to occupy the apartment, it will be a pleasure to extend your stay with us. Please contact our team to avoid fines if Late Check Out is not authorized.